



Lucknow Municipal Corporation

Invites

Request for Proposal

For

"Selection of Contractor for Operation & Maintenance and Commercial use of Pink Toilet in Lucknow City under Lucknow Municipal Corporation"

REQUEST FOR PROPOSAL

Lucknow Municipal Corporation invites "Request for Proposal" (RFP) from eligible bidders for "Selection of Contactor for Operation and Maintenance and Commercial use of Pink Toilet in Lucknow City under Lucknow Municipal Corporation." for a period of Three years. Interested and eligible bidders are requested to download the complete tender details from website etender.up.nic.in.

Data Sheet-

Name of the Bid	Selection of Contactor for Operation and Maintenance and Commercial use of Pink Toilet in Lucknow City under Lucknow Municipal Corporation.		
RFP No and start date	D/ / EE/25		
Period of contract	Three years extendable for more 2 years		
Method of selection	H1 (highest bidder)		
Bid document fees	The cost of bid documents is INR. 25000.00 +18% GST (Rupees Twenty-Five Thousand Only plus Eighteen percent GST) which is non – refundable and shall be paid online through RTGS/NEFT/Net banking https://Induscollect.indusind.com/pay/index.php .		
Ernest Money Deposit (EMD)	Bid Security of INR 5,00,000.00 (Rs Five lakhs Only) refundable not later than 180 (One Hundred Eighty) days from the Bid Due Date in form of a Demand Draft or Fixed Deposit Receipt (FDR) from any Scheduled/Nationalized Bank in India drawn in favor of the Commissioner, Municipal Corporation of Lucknow and payable at Lucknow or online through RTGS/NEFT/Net banking https://Induscollect.indusind.com/pay/index.php .		
Performance Security	Successful bidder shall submit Performance Security of amount equals to 10% of contract value of one year in the form of an irrevocable Bank Guarantee or FDR in favour of Municipal Commissioner, Lucknow Municipal Corporation, before signing Agreement.		
Proposal Validity Period	180 Days		
Last date/time of download of RFP document:	Date: 06.11.2025 Time: up to 5:00 pm		
Date and Place of Pre bid Meeting	Date: 27.10.2025 Time: 4:00 pm At SBM hall, Lucknow Municipal Corporation in Eldeco green.		
Bidders can send their pre- bid queries on	Interested bidder must send their queries at envengrnnlko@gmail.com latest_by 6:00 PM on 27.10.2025		

Last date/time of	Key Dates			
submission of sealed	Task	Key Dates		
expression of interest:	Bid Start Date Date: 17.10.2025			
		Time: from 12:00 pm		
	Bid End Date	Date: 06.11.2025		
		Time: 05:00 pm		
	Last date of submission of	Date: 27.10.2025		
	pre-bid queries	Time: up to 6:00 pm		
	Last date for submission	Date: 06.11.2025		
	of bids	Time: up to 5:00 pm		
	Opening of Technical Bids Date: 06.11.2025			
		Time: 06:00 pm		
	Opening of Financial Bid	To be communicated later		
Name of the Authority's	Sanjeev Pradhan			
official for addressing	Environment Engineer			
queries and clarifications	Mobile: 8726796666			
	Email: envengrnnlko@gmail.com			

Lucknow Municipal Corporation reserves the right to accept or reject any or all tenders either in part or in full without assigning any reasons thereof.

Note:

Tender Document and other details shall be available on: - Website- http://etender.up.nic.in /

Amendment to NIT, if any would be published only on website http://etender.up.nic.in

1. Objectives

The primary objective of this Request for Proposal (RFP) is to select a qualified and experienced agency for the professional and sustainable operation and maintenance (O&M) of "Pink Toilets" established by the Lucknow Municipal Corporation (LMC). The LMC aims to ensure these dedicated facilities for women are consistently clean, safe, and fully functional, thereby contributing to the health and dignity of women in the city and enhancing the public's perception of municipal services.

The specific goals of this initiative are:

- To ensure the highest standards of cleanliness, hygiene, and sanitation in all Pink Toilets, aligning with the Swachh Bharat Mission (Urban) guidelines.
- To provide safe, secure, and accessible toilet facilities for women and girls, especially in high-footfall areas.
- To establish a sustainable O&M model that includes a clear revenue-generation mechanism for the selected agency, such as a small commercial space or advertising rights, as approved by the LMC.
- To ensure the long-term structural and functional integrity of the toilet units, including all plumbing, electrical, and civil works.
- To implement a robust feedback and monitoring mechanism to ensure accountability and continuous improvement.

2. Scope of Work

The detailed scope of work for the agency selected to operate and maintain the Pink Toilets on behalf of the Lucknow Municipal Corporation. The agency must ensure all facilities are consistently clean, safe, and fully functional, adhering to the highest standards of hygiene.

2.1. General Operations and Maintenance

The selected agency will be responsible for the comprehensive operation and maintenance of all Pink Toilets (List of toilets attached in Annexure 1) for Lucknow City for a period of Three years extendable for more 2 years. This includes ensuring the continuous functionality of all infrastructure, fittings, and equipment provided, such as:

- **2.1.1. Structural Integrity**: Maintain all structural materials, sanitary fittings, electrical fittings, and advertisement panels in good condition.
- **2.1.2. Equipment Functionality**: Ensure all exhaust fans and other installed equipment are always functional.

2.1.3. Water and Utilities Management:

- Ensure a continuous water supply for flushing and washing.
- The selected agency will be responsible for taking out the initial water and electricity connections where they currently do not exist. LMC shall provide necessary support and documentation required for the same.

- The agency shall arrange water for the operation of the toilets until these official connections are fully established and operational.
- The agency shall pay any pending utility bills (Electricity, Water, or any other).
- The agency will be responsible for paying all future electricity and water bills on a regular basis.
- **2.1.4.** Accessibility: Implement necessary civil and plumbing modifications to improve hygiene and accessibility, including the replacement of outdated fixtures with water-saving devices.
- **2.1.5. Shop and Advertising**: Operate the commercial Shop and manage the designated advertising space for revenue generation, subject to the LMC's approval. Ambush marketing is strictly prohibited. The Agency shall be allowed maximum 100 sq. ft. of advertising space upon receiving formal approval from the LMC which can be altered based on mutual Concern.
- **2.1.6**. **Premise Transfer**: The fully functional and operational premises shall be transferred back to the LMC at the end of the concession period.

2.2 Cleaning and Sanitation

The agency must follow a rigorous cleaning and sanitation schedule to maintain a hygienic environment.

- **2.2.1. Daily Cleaning**: Performing thorough and repeated cleaning of all toilet units, including seats, bowls, and flush handles. This involves disinfecting all high-touch surfaces, mopping floors with disinfectant, and ensuring mirrors and sinks are clean. Supplies like toilet paper and hand towels must be regularly restocked.
- **2.2.2.** Weekly Deep Cleaning: Conducting weekly deep cleaning to scrub grout and tiles, sanitize trash bins, clean exhaust fans and vents, and polish metal fixtures.
- **2.2.3. Waste Disposal**: Ensure proper and regular disposal of all waste. Selected Agency shall do the arrangement of Septic tank, Soak pit and do the connection for sewer system if required for proper management of waste water. Agency shall ensure the no outflow of sewer should be channelized directly in drains or nallahs.
- **2.2.4. Public Areas**: Maintain the cleanliness and greenery of the area surrounding the toilet, including flower plants and shrubs.

2.3. Timings and Staffing

The agency must ensure adequate staffing and operational hours for all facilities.

2.3.1. Operational Hours:

- * March to October (Summer): 5:00 AM to 12:00 AM (midnight).
- * November to February (Winter): 6:00 AM to 10:00 PM.
- * Facilities in high-footfall areas may be required to operate 24 hours a day, 7 days a week, as determined by the concerned ULB head.
- **2.3.2. Staffing**: The agency must deploy dedicated female personnel for management and operational activities. The Selected agency will have to incorporate the if any female personnel working already at the pink toilets.

2.4. Maintenance and Repairs

The agency is responsible for all maintenance and repair activities, ensuring minimal disruption to service.

- **2.4.1. Prompt Repairs**: Broken floor and wall tiles must be replaced within two days. Any other damage to information panels must be repaired or replaced immediately, within three days. No significant alterations to the structure or design of the toilets are permitted without the prior written approval of the LMC Officer in charge.
- **2.4.2. Plumbing & Electrical**: All fittings and fixtures must be maintained in fully functional condition, free from dust, dirt, and stains.
- **2.4.3** Installation of Sanitary pad vending Machine and Incinerator as per availability of space shall be responsibility of Agency.

2.5. Reporting and Compliance

The agency must maintain transparency and adhere to all regulatory requirements.

- **2.5.1. Feedback Mechanism**: Maintain a suggestion and complaint book at each facility and submit a copy to the Concerned Authority every month.
- **2.5.2. Signage**: Ensure all signage, inside and outside, is properly maintained to ensure clear visibility and enhance aesthetics.
- **2.5.3. Public Morality**: No display of any picture, poster, or statue that is offensive or against the general standards of morality and decency is permitted on the premises.
- **2.5.4. Mission Alignment**: The agency will be required to engage in community activities related to the Swachh Bharat Mission Urban 2.0, aligning with its goals and objectives.
- **2.5.5 Inspection and Monitoring**: The agency must cooperate fully to allow all operations to be subject to inspection and Continuous Monitoring through Central Command Centre utilizing installed CCTV or electronic reporting system to ensure immediate compliance with service level standards.

3. Period of Contract

The Contract period for operation and maintenance of pink toilet is for 3 years with mutual agreement of both the parties from the date of Contract. The Contract can be further extended for 2 years subject to mutual agreement, necessity and on performance of Contractor.

4. Revenue Generation and Payment

The selected agency will cover the cost of operating and maintaining the pink Toilets through revenue generation from shop and display of advertisements on the premises. The girls/ladies/ women will be allowed to use these toilets for free.

In response to this RFP, the Applicant shall submit a quotation stipulating the highest Concession fees per toilet per month for Operation and maintenance of Pink Toilet.

The Contract shall be awarded to the qualified bidder offering the highest monthly concession fees per toilet to LMC.

5. Penalty

- i. The bidder shall be responsible to rectify minor complaint within 6 hours after receipt/ occurrence of complaint & major break down in any Electrical/ Sanitary installation shall be rectified next day failing which penalty @500/- per day shall be imposed.
- ii. Penalty for Rs 500/- Per Toilet / Per Day shall be levied for improper quality of maintenance i.e. improper cleaning, sanitation, blockage, improper supervision, short deployment of equipment and use of inferior quality of consumables.
- iii. Penalty for Rs 1000/- Per Toilet / Per Day shall be levied on untimely opening of Toilet block or any other default in services which are not mentioned above.
- iv. The Bidder shall be responsible, at his own cost, for all the maintenance and repairs of the Toilets, the related assets and its components. The Bidder shall also carry out rectification of any defects in the Implementation of any component of the Toilets or during the Operations and Maintenance Period.

6. Termination Clause: -

The Authority may, by not less than forty-five (45) days' written notice of termination to the Bidder on occurrence of any of the following events, terminate this Contract:

- I. If the Bidder fail to remedy a failure in the performance of his obligations under the scope mentioned in this RFP.
- II. Penalty will be applicable beyond the time up to which authority grants extension to the bidder. Final decision for imposing penalty will be considered by authority.
- III. If the Bidder become insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary;
- IV. If the Bidder fail to comply with any final decision reached as a result of arbitration proceedings pursuant to this Clause;
- V. If the Bidder submit to the authority a statement which has a material effect on the rights, obligations or interests of the authority and which the Bidder knows to be false;
- VI. If, as the result of Force Majeure, the Bidder are unable to perform a material portion of the Services for a period of not less than Sixty (60) days; or
- VII. If the Bidder, in the judgment of the authority has engaged in corrupt or fraudulent practices in competing for or in executing the Contract. For the purpose of this clause:

"Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the selection process or in contract execution.

"Fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of a contract to the detriment of the Borrower and includes collusive practice among Bidder (prior to or after submission of proposals) designed to establish prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.

VIII. If authority feels that the Bidder is not discharging his duties in a fair, efficient and diligent manner and if the dispute remains unresolved, authority may terminate this contract.

Terms and Conditions: Important conditions of the tender to be abide by tenderer.

- 1. <u>Due Date:</u> The tender has to be submitted before the due date. The offers received after the due date and time shall not be considered.
- **Preparation and Submission of Bids:** The Bidder shall be responsible for all the costs associated with the preparation of its Proposal and its participation in the bidding process. LMC will not be responsible or in any way be liable for such costs, regardless of the conduct or outcome of the Proposal.
- 2.1. The Proposal and all related correspondence and documents should be written in English. Supporting documents and printed literature furnished by the Bidder with the Proposal may be in any other language provided that they are accompanied by certified translations of the pertinent passages in English language. Supporting materials, which are not translated into English, may not be considered for the purpose of interpretation and evaluation of the Proposal, the English language translation shall prevail.
- 2.2. The currency for the purpose of the Proposal shall be the Indian Rupee (INR). If the Proposal is submitted in any other currency, LMC reserves the right to use suitable exchange rate for the purpose of uniformly evaluating all Proposals.
- 2.3. The Bidder would provide all the information as per this RFP. LMC would evaluate only those Proposals that are received in the required format and are complete in all respects.
- 2.4. The bidder shall upload the Technical Bid and Financial Bid in the respective links for the "Selection of Contactor for Operation and Maintenance and Commercial use of Pink Toilet in Lucknow City under Lucknow Municipal Corporation" on the website https://etender.up.nic.in.
- 2.4.1. Each Proposal shall comprise the following:
- A. Part I Submission

Documents as described in the Technical Eligibility Criteria.

B. Part II Submission

Financial Proposal in the format set out in Appendix D of this RFP.

- 2.5. The Proposal scanned and uploaded shall be typed or written in indelible ink and each page shall be initiated by an authorized signatory of the Bidder, as applicable. All the alterations, omissions, additions, or any other amendments made to the Proposal shall also be initiated by the person(s) signing the Proposal.
- **3.** <u>Acceptance & Rejection of Bids:</u> LMC reserves the right to reject any or all offer without assigning any reasons.
- **Refund of EMD:** Bid securities to unsuccessful bidders shall be returned to them at the earliest after expiry of the final bid validity and latest on or before the 30 days after the award of contract. In case of successful bidder, it will be retained till the successful work period.
- **5.** <u>Performance Security:</u> Successful bidder shall submit Performance Security of amount equals to 5% of contract value of one year in the form of an irrevocable Bank Guarantee or FDR

in favour of Municipal Commissioner, Lucknow Municipal Corporation, before signing Agreement.

- **6.** <u>Force Majeure:</u> The Selected Agency shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- For purposes of this Clause, "Force Majeure" means an event beyond the control of the supplier/dealer and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the LMC either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- If a Force Majeure situation arises, the Contractor shall promptly notify the LMC in writing of such conditions and the cause thereof along with documentary proof. Unless otherwise directed by the LMC in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.
- **Resolution of Disputes:** The dispute resolution mechanism to be applied pursuant shall be as follows:
- i) In case of Dispute or difference arising between the LMC and the Contractor relating to any matter arising out of or connected with this contract, such disputes or difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof shall apply to the arbitration proceedings. The dispute shall be referred to The Municipal Commissioner, Lucknow Municipal Corporation, Triloknath Marg, Lalbagh, Lucknow 226001 (Uttar Pradesh) The Municipal Commissioner, LMC shall appoint the Arbitrator on getting the report. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to this order.
- **8. Applicable Law:** The place of jurisdiction would be Lucknow (Uttar Pradesh) INDIA.

9. <u>Cost of Bidding</u>

The Bidder shall bear all costs associated with the preparation and submission of his bid and LMC will in no case be responsible or liable for those costs.

10. Contents of Bidding Documents

- i.Any Addenda/Corrigendum issued by LMC shall be the part of bid document.
- ii. The Bidder is expected to examine carefully the contents of the bidding documents. Failure to comply with the requirements of bid submission will be at the Bidder's own risk.

11. Amendment of Bidding Document

- i.At any time prior to the deadline for submission of bids, the LMC may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder may modify the bidding documents by issuing addenda.
- ii.Any Addendum/Corrigendum thus issued shall be part of bidding documents, and it will be notified in writing or by mail to all purchasers of the bidding documents and will be binding on them. Prospective Bidders shall acknowledge receipt of each addendum by mail to LMC.
- iii.To afford prospective Bidders reasonable time in which to take the addendum into account in preparing their bids, the LMC may, at its discretion, extend the deadline for the submission of bids.



Annexure-A
List Of Pink Toilet in Lucknow City

S. No.	ZONE	LOCATION	
1	1	Parivartan Chowk Stadium	
2	1	Amiruddaula Public Library (Kesarbagh)	
3	1	1090 Mahila Sammaan Prakost Karyalaya	
4	1	Balrampur Hospital	
5	1	Jhandewala Park	
6	1	Lalbagh (Dayanidhi Park)	
7	2	Thana Tal Katora (Rajajipuram)	
8	2	E - Block Rajaji Puram Taxi Stand	
9	2	Rajajipuram - D Block Police Chowki	
10	2	Eveready Chauraha	
11	2	E-Block Rajajipuram Market	
12	2	Bulaki Adda	
13	2	Gorishankar Park E Block	
14	2	Charak Chauraha	
15	2	Buddha Park	
16	3	Vivekanand Hospital	
17	3	Tadikhana Railway Crossing	
18	3	Arjun Park Jankipuram	
19	3	Daaliganj Sabji Mandi	
20	3	Maharana Pratap Park	
21	3	Golmarket Mahanagar Tanshiq Showroom	

S. No.	ZONE	LOCATION	
22	3	Neera Nursing Home	
23	3	Jankipuram Vistar (Nehar)	
24	3	Munni Devi Park Nirala Nagar	
25	3	8 No. Crossing Nirala Nagar Post Office	
26	3	Jankipuram Vistar (Lu)	
27	4	Hanuman Setu	
28	4	Husadiya	
29	4	Gomtinagar Railway Station	
30	4	Vinay Khand-1 Lda Market	
31	4	Vinay Khand Ggic	
32	4	Ram Bhawan Chauraha	
33	4	Gomti Nagar Ext. Near Cms	
34	4	Janeshwar Park Gate No. 7	
35	4	Atal Krida Sthal	
36	4	Ahimamau	
37	5	Chandar Nagar Metro Station	
38	5	Awadh	
39	5	Kanha Upwan	
40	6	Chowk Lohiya Park Santoshi Mata Mandir	
41	6	Koneshwar Chauraha	
42	6	Kumar Puram Para	
43	6	Ramleela Maindan Para	
44	6	Para Police Chowki	
45	6	Lalbagh Dubbaga	
46	6	Madhopur Dubbaga	
47	6	Bhuddheswar Chauraha	

S. No.	ZONE	LOCATION	
48	6	Anpurna Mandir Sahadatganj	
49	7	Amarpali Indira Nagar	
50	7	Ismailganj	
51	7	Vikasnagar Sec05 Power House	
52	7	Vikas Nagar Lekhraj	
53	7	Indira Nagar Sec. 17	
54	8	Skd Hospital	
55	8	C.M.S. Kanpur Road Lda	
56	8	Saleh Nagar	
57	8	Nabard Chauraha	
58	8	Power House Chauraha	
59	8	Vrindavan Sec10	
60	8	Vrindavan Sec09	
61	8	Vrindavan Sec-05	
62	8	Telibagh	
63	8	Near Dental Hospital	
64	8	Vishal Mega Mart	
65	8	New Gadora	
66	8	Hind Nagar	
67	8	Bangla Bazar	
68	8	Transport Nagar Parking No07	
69	8	Bhim Rao Ambedkar Univ.	
70	8	Vrindavan Sec-07	
71	8	Mama Chauraha	

DETAILS TO BE SUBMITTED FOR TECHNICAL EVALUATION

Sr. No.	Particulars	Details
1	Type of the Organization	
2	Name of the Organization	
3	Address	
4	Mobile No.	
5	Email	
6	Month and Year of Establishment	
7	Name of Director	
8	Mandatory Documents:	
	a) GSTIN No.	
	b) PAN No.	
9	Profile of Organization	
10	Details of Experience	

TECHNICAL ELIGIBILITY CRITERIA

Note: - Bidders who qualify in below conditions will only be eligible for financial bid opening stage.

S.No.	Parameter	Supporting Document	
1.	Bid document Fees	Scanned Copy of Receipt	
2.	Earnest Money Deposit (EMD)	Original Copy or scanned copy of receipt	
3.	Annual average Turnover of minimum Rs. 10,00,000.00/-(Rupees ten Lakhs only) during the last three financial years (2021-2022,2022-2023 & 2023-2024).	Document issued from CA with seal and Sign	
4.	Only reputed Indian legal entities / firms [firm means – sole proprietorship firm, partnership firm, limited company, limited liability partnership, NGO, Trust or any other legal entity.]	Certificate issued from Government of India and Pan card, GST Certificate.	
5.	Joint Venture/ Consortium	No joint venture or Consortium is allowed.	
6.	Proof of Similar Work	The Firm is required to have a minimum of three years of experience in the operation and maintenance of at least twenty similar toilet blocks under any Indian ULB, utilizing one of the following models: a) Pay and Use Method; b) PPP Mode; or c) Advertisement Revenue Method. (Work order or Agreement and work Completion Certificate to be attached).	
7.	Non blacklisting Certificate	A notarized 10 Rupees stamp Certificate.	
8.	Character Certificate	A valid Character certificate signed by respective authority.	
9.	Power of Attorney (Notarized) (not required in case of sole proprietorship)	Issued from the Director of the company with proper seal and sign.	

Appendix-A

Covering Letter

(On the Letterhead of the Bidder)

Date: -

To

Environment Engineer

Lucknow Municipal Corporation

Lucknow, Uttar Pradesh.

Sub: Request for Proposal (RFP) from eligible bidders for "Selection of Contactor for Operation and Maintenance and Commercial use of Pink Toilet in Lucknow City under Lucknow Municipal Corporation."

Respected Sir,

We confirm that our Proposal is valid for a period of 180 days from Proposal Due Date.

We also hereby agree and undertake as under:

Notwithstanding any qualifications or conditions, whether implied or otherwise, contained in our Proposal we hereby represent and confirm that our Proposal is unqualified and unconditional in all respects, and we agree to the terms of the proposed Concession Agreement, a draft of which also forms a part of the RFP document provided to us.

Yours faithfully,

For and on behalf of (Name of Bidder)

Duly signed by the Authorized Signatory of the Bidder (Name, Title and Address of the Authorized Signatory.

Appendix-B

Self-Declaration for black listing

(To be submitted on ₹10/- non-judicial stamp paper duly attested by Public Notary)

To, Environment Engineer, Lucknow Municipal Corporation

I have carefully read and understood all the terms and conditions of the RFP and agree to abide by the terms and conditions.

I further undertake that none of the Proprietor/ Partners/ Directors of the firm is or was blacklisted/ banned/ suspended in business dealing with the Government. We have no objection if enquiries are made about the work listed by us.

Yours fai	thfully,
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Place: person:	Signature of authorized
Date:	Full Name & Designation:
	Company's Seal:

Note: The above declaration, duly signed and sealed by the authorized signatory of the organization, should be enclosed with RFP document.

Appendix C

POWER OF ATTORNEY FOR SIGNING OF RFP

(To be submitted on ₹100.00/- non-judicial stamp paper duly attested by Public Notary)

Appendix - D

FORMAT FOR FINANCIAL PROPOSAL

(To be submitted online only)

To Date:

Environment Engineer Lucknow Municipal Corporation

Lucknow.

Subject- Selection of Contactor for Operation and Maintenance and Commercial use of Pink Toilet in Lucknow City under Lucknow Municipal Corporation.

Dear Sir,

We are pleased to submit our RFP for Selection of Contactor for Operation and Maintenance and Commercial use of Pink Toilet in Lucknow City under Lucknow Municipal Corporation.

(Amount in Rupees)

S.no	ITEM DESCRIPTION	UNIT	Amount in Rs
1	Bid Based Concession fee		
1.01	The concession fee payable to the LMC for the operation and maintenance of each toilet per month.	1.00	

We have reviewed all the terms and conditions of the RFP Document and will undertake to abide by all the terms and conditions contained therein. We hereby declare that there are, and shall be, no deviations from the stated terms in the RFP Document.

Yours faithfully,

For and on behalf of (Name of Bidder)

Duly signed by the Authorized Signatory of the Bidder